

20

User Stories

Real World Examples

In this document, you shall find 20 user stories that I have taken from my previous experience working in multiple industries. The examples are mapped to their feature or epic and are taken from real scenarios that I have found myself in, with my teams, during my work. Notice how we change the word '*user*' in the **As a user...** user story format to a real user of our application to further understand the user's point of view.

Custom Market Movers

Market movers are trading symbols and symbol pairs that create amongst the highest or lowest inflation during a day trade. Below are a number of user stories for a social trading app aiming to reduce user's risk of losing their money while trading.

#1

As a trader, I want to be able to set a custom market movers list based on the criteria I set, so that I can quickly act upon market changes that interest me.

#2

As a trader, I want to set the minimum and maximum percentage change in market, so that only symbols that are within that boundary are listed in my watchlist.

#3

As a trader, I want to be able to add market movers to my watchlist with multiple filters, so that I can view a categorized watchlist.

#4

As an account holder, I want to receive notifications whenever a new market hits my watchlist criteria, so that I can trade the symbol at the desired time.

#5

As a trader, I want symbols within my watchlist to be removed whenever their movement goes out of my set criteria, so that I can view an updated watchlist with my preferences only the next time.

#6

As a trader, I want to have multiple market movers filters to choose from, so that I can match symbols of my interest.

Social Trading App Integration to Crypto Wallet

I had discovered at some point, working on a social trading app, that the product which offered only crypto account funding methods, could strategically be integrated with the crypto wallet solution offered by the same company. So I wrote the below epic. Here are some of the stories we extracted from the below epic:

N.B. In the user stories below I use the acronyms ST to refer to the social trading app and CW to refer to the crypto wallet app.

The screenshot shows a Jira ticket titled "TradeOr - Reply Integration" with ID "TRAD-1904". The ticket is in the "Open" state. The description includes:

- Motive:** TradeOr is a trading platform that offers crypto trading and transactions in crypto bitcoin (for the time being, only BITCOIN is allowed for transactions on TradeOr).
- Aim:** To integrate the [redacted] crypto wallet into [redacted] offering a full solution to [redacted] customers for Bitcoin BUY/SELL and Crypto Trading. [redacted] Customers are now Reply customers as their [redacted] account details are validated for [redacted] qualifying them for an automatically created account on reply.
- Returned Customer Value:** As a TradeOr subscriber, I want to be able to trade Crypto and other stocks/commodities/indices. As a trader on TradeOr, I must deposit funds using the Bitcoin payment method, this means that as a trader, I need a bitcoin wallet.
- First thoughts on implementation:**
 - [redacted] and [redacted] share some common resources and are both coded on multi-brand support.
 - Both system operate 2FA authentication and KYC (not [redacted] at the moment).
 - Both systems are supplied with a shared CRM backoffice and therefore shared validated accounts seems possible.
- UX/UI Integration**

[redacted] services can be integrated into [redacted] application in such a way that traders would never have to leave the application. Main operations of reply can be offered in-app and advanced functionality, such as account settings, can be offered once the user is taken to their valid reply account.

Attached is a possible representation of how things could work:

Metadata on the right side of the ticket:

- Fix versions: None
- Releases: + Add feature flag
- Original estimate: 0m
- Assignee: QA Omar Abela
- Reporter: QA Omar Abela
- Time remaining: 0m
- Priority: High
- Automation: Rule executions
- Checklist: Open Checklist
- Show 2 more fields: Components and Sprint
- Created 35 seconds ago
- Updated 35 seconds ago

#7

As a user with a verified account in CW, I want to be able to access the ST app with the same account, so that I can jump from one app to another without having to create 2 accounts.

#8

As an ST user, I want to be able to fund my account through my CW, so that I don't have to create a wallet to fund my trading account.

#9

As an ST user, I want to save my wallet as a payment method, so that I wouldn't have to set payment parameters every time I need a transaction.

#10

As an ST user, I want my account to remember my previous funding amounts from CW, so that I can do a quick selection of the amount I want to fund my account with the next time.

#11

As a user, I want to be able to access my account in one app after I signed in from the other, so that I wouldn't have to do multiple sign-ins.

#12

As a user, I want the KYC process of one app to be valid for the other app, so that I wouldn't have to verify my account per app.

#13

As a user, I want my 2FA authentication to be valid for both accounts, so that I wouldn't have to keep two 2FA processes.

#14

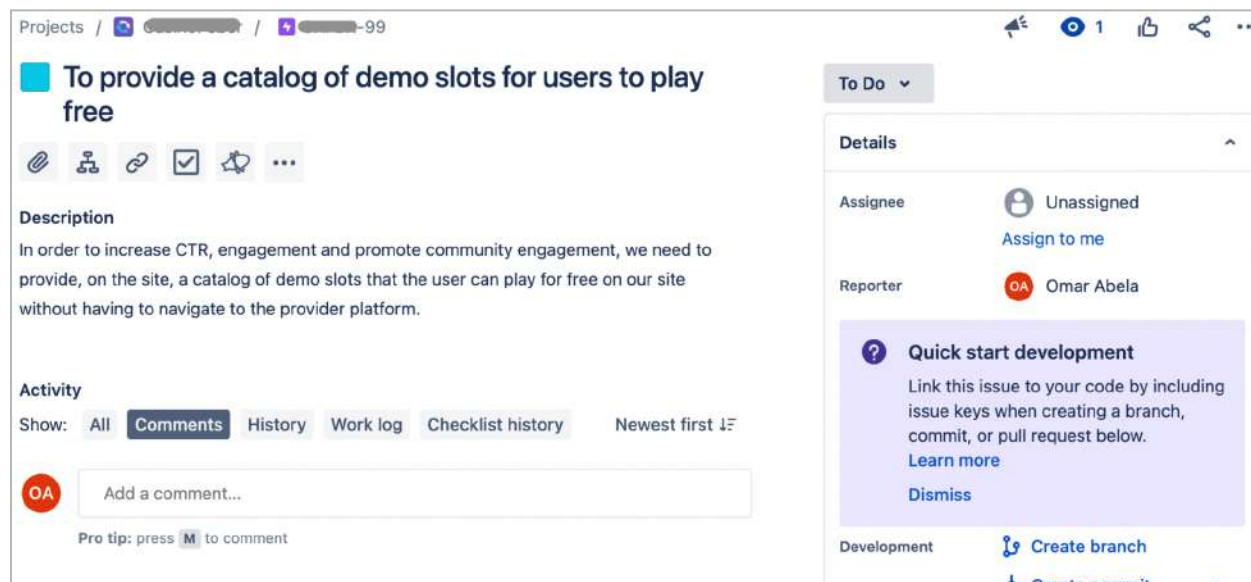
As an ST user, I want to set an automatic funding from my CW to my ST portfolio whenever my funds are below my wager.

#15

As an ST user, I want to be able to set a maximum automatic funding amount, so that I can be in control of my investments.

Demo Slots Catalog

This feature is taken from my time working with online casino affiliates. The feature requests that all users of the affiliate site can play for free, without signing in, the games offered for free and further be able to filter amongst the catalog.



#16

As a reviewer, I want to be able to view a list of all free slot games to play on the site, so that I can review my favorite slots on the site before creating an account with any partner.

#17

As a test player, I want to be able to play demo slots without having to sign in first to any account or navigate to any partner site, so that I can test the slot games first.

#18

As a slot player looking for something specific, I want to be able to search the catalog so that I can find the slots I am looking for easily and quickly.

#19

As a social player, I want to know how many people liked or disliked the game, so that I can play based on peer reviews.

#20

As a slot player looking to make money, I want to play only jackpot win slots, so I can practice on the jackpot slots only.